

PLM Transformation for Packaging Documentation

Our client, a leading European pharmaceutical company, specialises in high-quality generic and branded medicines, as well as active pharmaceutical ingredients. With a presence in over 40 countries, they are dedicated to advancing public health through innovative solutions. Committed to setting high industry standards, they prioritise reducing packaging preparation times by streamlining artwork sourcing from third-party manufacturers, ensuring faster time-to-market in today's digital landscape.

Business Requirement

- Packaging materials data is scattered across four separate systems, leading to inefficiencies.
- Prolonged cycle times hinder responsiveness and adaptability.
- Significant manual work is required, increasing the risk of errors and delays.
- Tracking and following up with customers is time-consuming and lacks automation, impacting overall productivity.

Key Differentiators

- Seamless Data Integration: Developed inbound integration from EBS to PLM and EBS to TrackWise, consolidating packaging materials data across systems for streamlined access and efficiency.
- Automated Change Notifications: A dynamic solution triggers notifications upon Change Order release, ensuring timely updates and improved coordination across teams.

Value Ads

- A single source of truth in Agile enables faster decision-making and execution.
- Suppliers benefit from real-time data availability, enabling quicker turnaround times.
- Automated notifications and readily available data minimize manual work.
- Easy access to files as needed enhances workflow efficiency.
- Provides a clear, organized view of all packaging materials.

Business Processes

- Packaging materials process
- Agile Product Lifecycle Management (PLM)
- Java and web technologies
- Groovy scripting
- SQL/PL/SQL

Regions Supported

- UK and Europe (2 Timezones)
- US (1 Timezone)
- APAC(1 Timezone)

Support Models

- L2/L3 support
- Part time support (40 hours per month)
- PLM application maintenance

Governance Model

- ZOHO Desk
- Daily/on demand status calls

Managed Service Highlights

1100 Users

20 tickets per year

1-2 consultant

2 Years

Europe and Remote

English